SUBSCRIPTIONS AND TRANSACTIONS

Subscriptions and transactions with Cuties.ai Ltd. take effect immediately upon payment. Users have the right to cancel their subscriptions, subject to the terms outlined below.

FREE TRIAL OPTION

We believe in providing users with the opportunity to test our services before making a purchase. Therefore, we offer a free trial period for users to explore and evaluate the functionality and features of our platform. This allows users to make an informed decision regarding their subscription purchase.

USER RESPONSIBILITY

It is the responsibility of users to carefully evaluate our services during the free trial period to determine if they meet their needs and expectations. If users choose to proceed with a subscription after the free trial, it indicates their satisfaction with the service and their understanding of our cancellation policy.

CANCELLATION TERMS

Cancellation Notice: Users may cancel their subscription at any time. To cancel, users must provide a cancellation notice through our support system here.

Effective Date of Cancellation: The cancellation will take effect at the end of the current billing cycle. Users will continue to have access to the service until the end of the paid period.

Refunds: Refunds for cancelled subscriptions are not provided, except as required by applicable consumer protection laws.

SUPPORT AND ASSISTANCE

We are committed to providing support and assistance to our users during their trial period and after subscription. If users have any questions, concerns, or technical difficulties, our support team is available to provide guidance and resolve any issues they may encounter.

CHANGES TO THE CANCELLATION POLICY

We reserve the right to update or modify this Cancellation Policy from time to time. Any changes will be effective immediately upon posting the updated policy on our website.

CONTACT US

If you have any questions or require further clarification about our Cancellation Policy, please contact our support team here. We are dedicated to assisting users and addressing any concerns promptly and responsibly.